

Privacy Statement

This Privacy Statement ("Statement") hereby incorporates by reference all terms, conditions rules, policies and guidelines on the Site, including the SRG [Terms of Service](#). Capitalized terms not defined in this Statement are defined in the Terms of Use.

This Statement is effective as of April 15, 2017. Your continued use of the Site will signify your acceptance of this Statement.

[SRGsaas.com](#) has created this Statement in order to demonstrate our commitment to customer privacy. Privacy on the [SRGsaas.com](#) web site (the "Site") is of great importance to us. Because we gather important information from our visitors and customers, we have adopted this Statement to explain our information gathering and dissemination practices. We reserve the right to change this Statement at any time and from time to time without prior notice to you.

Collected Information:

We require customers who use our Site services ("Services") to provide contact information, such as their name, company name, address, phone number, and e-mail address. Customers can opt out of providing some information by not entering it when asked. Customers can update their information at any time by logging into the Site and editing their Information within the Account Information screen. Customers can view their updated profile to confirm their edits have been made.

[SRGsaas.com](#) uses the information that we collect to set up Services for Customers and the individuals authorized by Customers to use Services on their behalf. We may also use the information to contact Customers to further discuss interest in our company and the Services, and to send information regarding our company or partners, such as promotions and events. Customer email addresses and other personal customer information will not be distributed or shared with any third parties.

Customers will be using the Services to enter and manipulate data and information ("Data"). [SRGsaas.com](#) will not review, share, distribute, print, or reference any Data except as provided in the applicable Customer Master Software Agreement ("MSA"), or as may be required by law. [SRGsaas.com](#) does not claim ownership of any of the Data, including any text, data, information, images, photographs, music, sound, video, or other material, that is uploaded, displayed or stored as part of the Data. Individual records may at times be viewed or accessed only for the purpose of resolving a problem, support issue, or suspected violation of the MSA, or as may be required by law. Of course, Customers and those they authorize to use the Services on their behalf are responsible for maintaining the confidentiality and security of their user registrations and passwords.

[SRGsaas.com](#) may also collect certain information from Site visitors and Customers, such as Internet addresses. This information is logged and used internally to help diagnose technical problems, and to administer our Site in order to improve the quality of the Services. We may also track and analyze non-personal, non-identifying and aggregate usage and volume statistical information from our visitors and Customers and provide such information to third parties.

The Site is not directed to and we will not knowingly collect personally-identifiable information from minors under the age of thirteen (13) without their parents' consent.

The Site does not engage in the collection of personally-identifiable information over time and across third-party websites, and also does not authorize third parties to do so.

Cookies:

We strive to make every Site interaction easy and meaningful. When you come to Site, our Web server sends a cookie to your computer. Cookies are files that Web browsers place on a computer's hard drive to indicate whether Customers and visitors have visited the Site previously.

Standing alone, cookies do not identify you personally. They merely recognize your browser. Unless you choose to identify yourself to SRGsaas.com, either by responding to a promotional offer, opening an account, or registering for a 30-day Test Drive, you remain anonymous to SRGsaas.com. Cookies come in two flavors: session and persistent-based. Session cookies exist only during an online session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you've closed your browser or turned off your computer. They include such information as a unique identifier for your browser.

You can still access most Services even if you choose to disable cookies in your browser. However, the Site will not allow you to complete certain activities if cookies are disabled and your ability to fully receive Services and participate in all activities will be compromised.

We may use multiple third parties to monitor web traffic, statistics, and other activities on the Site. Such third parties may use cookies, our web log files, web beacons, and other monitoring technologies to compile anonymous aggregate statistics on our visitors.

Third-Party Sites:

The Site contains links to other web sites. SRGsaas.com is not responsible for the privacy practices or the content of these other web sites. Customers and visitors will need to check the policy statement of these other web sites to understand their policies. Customers and visitors who access a linked site may be disclosing their private information. It is the responsibility of the user to keep such information private and confidential.

Security:

Our Site has security measures in place to help protect against the loss, misuse, and alteration of the Data entered or downloaded by Customers. When our Site is accessed using Netscape Navigator, or Microsoft Internet Explorer versions 5.0 or higher, Secure Socket Layer (SSL) technology protects Data using both server authentication and data encryption to help ensure that Data is safe, secure, and available only to you. SRGsaas.com also implements an advanced security method based on dynamic data and encoded session identifications, and hosts the Site in a secure server environment that uses a firewall and other advanced technology to prevent unauthorized interference or access. In addition, SRGsaas.com provides unique user names and passwords that must be entered each time a customer logs on. These safeguards help prevent unauthorized access and promote accuracy and appropriate use of Data.

While we strive to protect your personal information, we cannot ensure the security of the information you transmit. We recommend you to take every precaution in protecting your personal information when you are on the Internet. For example, change your passwords often, use a combination of letters and numbers when creating passwords, and make sure you use a secure browser.

Your Email:

We welcome your comments or questions about the Site and encourage email for that purpose. We will share your comments and questions with our customer service representatives and those employees most capable of addressing your questions or concerns.

Please note that your email, like most, if not all, non-encrypted Internet email communications, may be accessed and viewed by other Internet users, without your knowledge and permission, while in transit to us. For that reason, to protect your privacy, please do not use email to communicate information to us that you consider confidential. If you wish to contact us by telephone, please email your request and we will make appropriate arrangements.

Correcting & Updating Your Information:

Customers may update or change registration information by editing the user or organization record. To update a User Profile, log on to SRGsaas.com and update the appropriate information.

Comments Submitted by Users

SRGsaas.com constantly seeks to improve the quality of the Site and the user experience on the Site. We value your input and encourage you to help us expand and make improvements to the Site by providing us with any thoughts or comments you might have regarding the Site or its operation. You can submit any comments you have emailing us. Submitting comments via email will not cause you to receive any secondary or promotional material, unless specifically requested by you. In certain circumstances, we may ask for your permission to post your comments in marketing or promotional materials. Understand that all comments you submit will be deemed User Submissions, as set forth in the Terms of Use.

Terminating Your Account

We save your personal information until your account with us is terminated and you unsubscribe to email notifications. If you terminate your account, your personal information cannot be recovered. You may continue to receive email communications for a short period of time until we have updated all of our databases. After termination of your account, your personal information may remain on our archived database and records.

Questions/Additional Information:

Questions regarding this Statement or the practices of this Site or requests for additional information should be directed to SRGsaas.com by e-mailing such questions backoffice@srgsaas.com.